

Terms and Conditions for Booking and Use of Loen Fjordsauna

1. About these terms

These terms and conditions apply to bookings and use of Loen Fjordsauna. The service is provided by ABEIGEDOM AS (org. no. 936 491 294).

By completing a booking, the customer confirms that these terms have been read and accepted. The person making the booking is responsible for ensuring that all other members of the group are familiar with and comply with these terms.

2. Booking

Bookings are made through Gibbs. A reservation is binding once the booking has been confirmed and payment has been received.

The booking applies to the selected date and time period. The customer is responsible for arriving within the booked period and leaving the sauna no later than the end of the booking period.

3. Payment

The full amount is paid at the time of booking. If payment cannot be completed, the booking will not be confirmed.

4. Cancellation

The customer may cancel free of charge up to 12 hours before the scheduled booking time.

For cancellations made less than 12 hours before the booking time, or in the event of a no-show, payment will normally not be refunded unless otherwise required by mandatory law or a separate agreement.

5. Use of the sauna

The sauna and the surrounding area must be used responsibly and with consideration for others.

All users must follow the safety rules and other information provided in or near the sauna.

The customer who made the booking is responsible for ensuring that everyone included in the booking follows these rules.

The sauna and surrounding area must be left tidy and in the same condition as on arrival.

6. Damage

The customer is responsible for damage to the sauna, furnishings or other equipment caused by negligent or intentional use by the customer or anyone included in the customer's booking.

ABEIGEDOM AS may claim compensation for documented damage.

7. Liability

Use of the sauna and the surrounding area is at the user's own risk.

ABEIGEDOM AS is not liable for loss of or damage to personal belongings or for indirect losses, to the extent permitted by applicable Norwegian law.

8. Privacy

Personal data is processed in accordance with applicable data protection legislation and is used in connection with bookings, customer service, payment and other legally required purposes.

9. Governing law and disputes

These terms are governed by Norwegian law.

Any disagreement or dispute should first be sought resolved amicably. If no solution is reached, the matter may be brought before the relevant complaint bodies or Norwegian courts in accordance with applicable rules.

Contact

ABEIGEDOM AS

Org. no. 936 491 294