

Terms and Conditions for Booking and Use of Loen Fjordsauna

1. About these Terms

These Terms and Conditions apply to the booking and use of Loen Fjordsauna. The service is provided by ABEIGEDOM AS (Organisation No. 936 491 294). By completing a booking, the customer confirms that these terms have been read and accepted.

2. Booking

Bookings are made through Gibbs. A reservation becomes binding once the booking has been confirmed and payment has been successfully received.

3. Payment

The full booking amount is charged at the time of booking. If payment cannot be completed, the booking will not be confirmed.

4. Cancellation

Customers may cancel free of charge up to 12 hours before the scheduled booking time. Cancellations made later than this, or failure to attend, are generally non-refundable unless otherwise required by mandatory law or agreed separately.

5. Payout to the Owner

Payouts are processed through the booking platform and are normally transferred to the owner one week after the booking has taken place, provided that no dispute or payment issue exists.

6. Use of the Sauna

The sauna is used at the customer's own risk. Guests must follow all posted safety instructions, show consideration for others, and leave the sauna clean and tidy. Open flames, vandalism and illegal activities are strictly prohibited.

7. Damage

The customer is liable for any damage caused through negligent or intentional misuse. ABEIGEDOM AS may claim compensation for documented damages.

8. Liability

ABEIGEDOM AS is not responsible for loss of personal belongings or indirect losses, to the extent permitted by applicable law.

9. Privacy

Personal data is processed in accordance with applicable privacy legislation and is used only for bookings, customer service, payment processing and other legal obligations.

10. Governing Law

These Terms and Conditions are governed by Norwegian law. Any disputes should first be resolved amicably before being brought before the courts.

Contact

ABEIGEDOM AS

Organisation No. 936 491 294