

# Instructions, Terms & Conditions

Voss

By making this booking, you agree to comply with the following terms and conditions.

- Your booking is only valid for the number of guests stated in the reservation. Bringing additional guests without payment is strictly prohibited. Random checks may occur, and unauthorized guests will result in a NOK 2000 fine.
- Entry to the sauna is only permitted during your booked time slot. Please do not enter before your session starts and ensure you leave on time, as new guests may arrive immediately after your booking.
- No shoes or flip-flops are allowed inside the sauna.
- Coloured beverages are not permitted inside the sauna.
- Consumption of alcohol is prohibited both inside and outside the sauna area. Guests under the influence of alcohol or drugs are not permitted to use the facilities.
- Smoking, vaping, candles or any open flames are strictly prohibited in and around the sauna area.
- Towels, cloths, buckets, clothing or any other objects must never be placed within 1 meter of the sauna oven. This is an extreme fire hazard.
- Never dry towels, swimwear or clothing on or near the sauna oven.
- Only fresh clean water may be used on the sauna oven. Using anything other than fresh water will result in a 2000 NOK fine. Water buckets may be filled using the outdoor shower.
- Please close both sauna doors properly when entering and leaving the sauna.
- For hygiene reasons, all guests must sit on a towel while using the sauna.
- Children under the age of 18 must always be supervised by an adult.
- Sauna use is entirely at your own risk. Wild Sauna Norway, Voss kommune and Park Hotel Vossevangen cannot be held responsible for accidents, injuries, health issues, loss, theft, errors, shortcomings or consequences related to the use of the sauna facilities.
- Guests are responsible for ensuring they are physically fit to use the sauna. Do not use the sauna if you are pregnant, have underlying medical conditions, or are under the influence of alcohol or drugs unless approved by a medical professional.
- If you feel uncomfortable, dizzy, weak or sleepy, leave the sauna immediately.
- Please remember to drink water before, during and after your sauna session.
- Be careful inside the sauna and in the outdoor areas. Wet, icy and slippery surfaces may occur, especially during darkness or poor visibility.
- Please refrain from nudity or behaviour that would not otherwise be acceptable in a public place.
- Toilets are available inside Park Hotel Vossevangen. Guests must be properly clothed and dry before entering the hotel premises.

- You are responsible for locking the sauna after use. Guests may be held financially responsible for damages or incidents resulting from leaving the sauna unlocked.
- Any damage to the sauna, sauna oven, furniture or technical equipment must be reported immediately. Failure to report damage may result in police reporting and financial liability.
- In case of fire or emergency, use the fire extinguisher located in the changing room and contact emergency services if necessary.
- We reserve the right to deny access or remove guests behaving dangerously, irresponsibly, aggressively or in violation of these terms and conditions without refund.
- Please leave the sauna clean and tidy after use.
- We do not offer refunds due to change of mind, weather conditions or late arrival. However, we are happy to help reschedule your booking when possible.
- We reserve the right to cancel bookings due to severe weather, technical issues or safety concerns. In such cases, guests will be offered rescheduling or a refund.