

Terms and Conditions – Aurora Sauna

Rental Terms for Using Aurora Sauna

These terms ("Terms") govern the agreement between the customer ("Customer") and **Laboratoriet AS** (org. no. 928 076 962) ("Provider") regarding the rental of Aurora Sauna. By completing a reservation, the Customer confirms acceptance and agrees to comply fully with these terms.

1. Reservation and Payment

1.1 Reservations must be made in advance through Aurora Sauna's website to secure the desired date and time.

1.2 Payment is made upon booking and can be completed using Vipps, Visa, or Mastercard. All bookings are binding.

2. Use of the Sauna

2.1 The sauna must be used responsibly and according to the safety instructions provided by the Provider.

2.2 The number of guests in the sauna must not exceed the limit specified in the reservation.

2.3 The reserved time must be respected. Late departure may incur additional charges or affect the next booking.

3. Safety

3.1 Sauna use involves high heat. Individuals with heart conditions, high blood pressure, or other health concerns should consult a doctor before use.

3.2 Fire safety rules must always be followed. Smoking and open flames are strictly prohibited in and around the sauna.

4. Cleaning and Maintenance

4.1 The sauna must be left in the same condition it was found. Any damage or excessive mess may result in additional charges.

4.2 The Provider is responsible for regular maintenance, but the Customer is encouraged to report any issues immediately.

5. Cancellation and Rescheduling

5.1 Cancellations do not entitle the Customer to a refund. However, the Customer will receive a **credit voucher** valid for a new booking within 12 months.

5.2 Changes to the booking can be made up to 24 hours in advance, subject to availability.

6. Liability Disclaimer

6.1 The Provider is not responsible for any personal injury, property damage, or loss resulting from the use of the sauna.

6.2 The Customer uses the sauna at their own risk and waives any claims against the Provider.

By confirming a reservation and using Aurora Sauna, the Customer accepts and agrees to these terms in full.